

9 February, 2023

To: Local conflict commission  
JSC "Ukrigasvydobuvannya"  
04053, Kyiv, str. Kurdyavska 26-28

Copy: JSC "Ukrigasvydobuvannya" represented by "Poltavagasvydobuvannya" branch

Customer: JSC "Ukrigasvydobuvannya"  
represented by the "Poltavagasvydobuvannya" branch  
EDRPOU code: 00153100  
36008, Ukraine, Poltava Region,  
Poltava, str. European, bldg. 173

Procurement procedure number: PGV 22T-071\_DK 021:2015 - 42120000-6 - Pumps and compressors (Spare parts for the ARROW engine)  
Subject of the purchase: Pumps and compressors (Spare parts for the ARROW engine)  
Purchase ID: UA-2022-10-11-004025-a

## CLAIM

We bring to your attention, as the Authorized Export Distributor for Arrow Engine Company, our company carefully observes the tender PGV 22T-071\_DK 021:2015 - 42120000-6 - Pumps and compressors (Spare parts for the ARROW engine).

Hereby inform you that Arrow Engine Company will sell products, which are the subject of the mentioned above purchase only to our official representative in Ukraine.

Offers for this tender submitted by any company, apart from our official representative violate warranty policy of Arrow Engine Company and will not be supported. Products from unauthorized suppliers cannot be confirmed as original and Arrow Engine Company cannot take responsibility for them and would not extend any warranty obligations to those products.

Our authorized local representative for this project is Scientific & Production Company "URK-LAND" and only their proposal for this tender is supported by Arrow Engine Company.

Our official representative sent a letter №01-1001/23 from 10.01.2023 and attach all the authorization documents and supporting letters, that prove everything that was mentioned above to all "Poltavagasvydobuvannya"s officials, that are responsible for this tender.

Please take this letter into consideration. As a long time provider of oilfield equipment to the international community, we are well supported within our industry and our USA Department of Commerce.

Our commitment to local authorized agents is to provide direct support the needs of each of our international customers. Local agencies also assist in our efforts to reduce the risk of counterfeit and non-original products from other suppliers that are not authorized by Arrow Engine Company.

Please contact us if you have any questions concerning this issue.

Best Regards,

Kevin Strabala  
Vice-President

